

# MCU Survey and Questionnaire

## **CONTACT INFORMATION**

Reseller Company Name: 1 PC Network Inc.

Contact Person: Alan Cameron

Customer/Project Name: \_\_\_\_\_

## **GENERAL INFORMATION**

1- Manufacturer to be quoted?

Polycom **(1 PC Network is certified reseller of Polycom MGC systems. Polycom will not ship to un-certified resellers).**

2- What type of network? *(Please check one)*

H.320 (ISDN)

If ISDN selected the check one of the following:

H.320 (ISDN/PRI, Leased Lines, T1/E1) and or VoicePlus

H.320 (V.35, RS449, EIA530)

or

H.323 (IP) or

Combination of both

3- What size rack is the bridge going in? *(Please check one)*

19" Rack Mount (probably the most common)

23" Rack Mount

## **ISDN INFORMATION**

1- What type of Network?

a. *(Please check one for Primary network)*

i. *Circuit Type: \_ Leased or \_ISDN Bonded or \_ISDN NFAS (rare)*

ii. *Number of Channels: \_T1 (24B channels) or \_ E1 (30B channels)*

b. *(Please check one if optional Secondary network required)*

i. *Circuit Type: \_ Leased or \_ISDN Bonded or \_ISDN NFAS (rare)*

ii. *Number of Channels: \_T1 (24B channels) or \_ E1 (30B channels)*

2- How many sites and at what speed do you want to connect?

Number of sites bonded at 128K

Number of sites bonded at 256K

Number of sites bonded at 384K

Number of sites bonded at 512K

Number of sites bonded at 768K

Number of sites bonded at 1536K (T1)

For the MGC-50 and 100, how many MUX modules are needed \_\_\_\_ of what type \_\_\_\_  
MUX +10 or \_\_\_\_ +20 or \_\_\_\_ +40?

*i.e. the number of MUX +10 modules (each supports 10 sites at 384K) , MUX +20 (each supports 20 sites at 384K) or MUX +40 (each supports 40 sites at 384K).*

### **IP INFORMATION (DSL, LAN, WAN, VPN, etc)**

1- How many sites and at what speed do you want to connect?

- \_\_\_\_ Number of sites bonded at 128K
- \_\_\_\_ Number of sites bonded at 256K
- \_\_\_\_ Number of sites bonded at 384K
- \_\_\_\_ Number of sites bonded at 512K
- \_\_\_\_ Number of sites bonded at 768K
- \_\_\_\_ Number of sites bonded at 2M

How many IP modules are needed \_\_\_\_ of what type \_\_\_\_ IP+12 or \_\_\_\_ +24 or \_\_\_\_ +48?

*i.e. the number of IP +12 modules (each supports 12 sites at 384K) , MUX +24 (each supports 24 sites at 384K) or MUX +48 (each supports 48 sites at 384K).*

### **AUDIO CONFERENCING INFORMATION**

1- Does audio conferencing need to be added to this bridge? \_\_\_\_

2- How many audio only sites? \_\_\_\_

### **Enhanced Video and Data Options Polycom (Accord)**

\_\_\_\_ Continuous Presence/Transcoding (Yes or No)  
(the ability to have multiple screen layouts and end points connected at different speeds)

How many CP sites and at what speed? \_\_\_\_\_ at \_\_\_\_\_K

\_\_\_\_ Click & View (Gives endpoints the ability to change screen layouts in a continuous presence call) (Yes or No)

\_\_\_\_ T.120 Data (Please specify total number of sites)

\_\_\_\_ Virtual Conference Suite – AD hoc meetings, Auto Detect, Auto Terminate, Auto Add, Single Number

- \_\_\_\_\_ Web Commander Software (web based scheduler) please pick one  
\_\_\_\_ Director-Web based real time conference control  
\_\_\_\_ Scheduler-Web based conference scheduling and reservations  
\_\_\_\_ Professional-All features of Director and Scheduler

\_\_\_\_\_ PathNavigator (Yes or No)

(Polycom PathNavigator is an advanced gatekeeper that makes IP and ISDN video conferencing as easy to use as your telephone. With support for intelligent call routing, plus easy system deployment and bandwidth management, the Polycom PathNavigator ensures reliability, security and effective cost control)

How many registrants and concurrent calls?

- \_\_\_\_\_ PathNavigator - 25-Pack License (25 registrants and 12 concurrent calls)  
\_\_\_\_\_ PathNavigator - 100-Pack License (100 registrants and 30 concurrent calls)  
\_\_\_\_\_ PathNavigator - 500-Pack License (500 registrants and 150 concurrent calls)  
\_\_\_\_\_ PathNavigator - 3,000-Pack License (3,000 registrants and 600 concurrent calls)

## **SUPPORT**

1- How many years for support?

- \_\_\_\_\_ 1 year or \_\_\_\_\_ 3 years

2- Which support package?

- a. \_\_\_\_\_ Standard/Basic  
Includes: Factory Return, Software updates, Help desk, Telephone support
- b. \_\_\_\_\_ Expanded/Premier  
Includes: Advance Replacement, Software updates, Help desk, Telephone support
- c. \_\_\_\_\_ Premium/Premier Plus  
Includes: Advance Replacement, Software updates, 24 by 7 support and priority queuing to support (Radvision only), on-site install (Polycom only), Help Desk, Telephone support

3 – Installation Required in USA. Optional Training (Yes or No)

Specify the Training Package required and the number of Students to be trained.

Signed or Authorized by:

Dated: