

Read Me First

ViaVideo

Welcome

Welcome to the Polycom® family! Here are a few things you need to do to start enjoying your new ViaVideo™ immediately.

QuickStart

- Step 1:** Install the ViaVideo software from the installation CD.
- Step 2:** Connect your ViaVideo USB, audio and power cables, and turn on the camera as directed in the *ViaVideo QuickStart* card.
- Step 3:** Start ViaVideo by double-clicking on the ViaVideo icon on your desktop.
- Step 4:** Check your room lighting. Just like any camera or camcorder, best results are achieved in a bright, evenly lit room.
- Step 5:** Place a test video call. From the main ViaVideo window, click **Place Call** and enter the following video address:

`lobby.austin.polycom.com`

Congratulations! You have now placed a video call over your broadband Internet connection.

Support

Polycom offers several support options if needed:

- Check the application help by clicking on the ? icon at the top left corner of the ViaVideo application window. You can also access the *ViaVideo Technical Reference* in the Technical Reference folder of the installation CD.
- Check the *ViaVideo Release Notes*, available on the Polycom Website (www.polycom.com), for the latest information on this software release.
- Visit the ViaVideo technical support web page at:
http://www.polycom.com/resource_center/
- Email us at: viavideosupport@polycom.com.
- Contact the Polycom technical support department at 1-888-248-4143 (toll-free) or 408-474-2067 (toll #). Hours are Monday-Friday 6:00 am to 8:00 pm PST.



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