

# Polycom® WebCommander

## Product Features And Benefits

### Feature

### Benefits

#### Enhanced Graphical User Interface (GUI)

- Simple Login
  - Quick Meeting Start
  - New icons, tool tips
- One click login that supports 8 different languages
  - Allows users to start conferences immediately
  - More intuitive interface for users

#### Polycom VoicePlus Support

##### AUDIO ONLY CONFERENCE

- Enables Polycom WebCommander users to control all Polycom VoicePlus properties for the conference
- Polycom VoicePlus properties
- Audio Look and Feel
- Entry queue access
- IVR and IVR Service Name
- Invite Party
- Start Conference Requires Chairperson
- Terminate Conference After Chairperson exits

##### MONITORING AUDIO ONLY CONFERENCES

- Mute 'Meet Me' Participants
  - Exclusive Speaker
  - Placing Conference On Hold
  - Q & A Session
  - Voting Session
  - Voting results via Email
- Fewer Columns
  - Special Role Icon
  - Allows the conference chairperson to maintain control of the conference by muting incoming conference participants
  - Enables the conference moderator to set a participant as the exclusive speaker, muting all other participants and allowing the presentation to continue uninterrupted
  - Enables a presenter to organize participant's questions or comments during and on-going conference by using a DTMF code on a touch-tone telephone
  - Enables a presenter to allow participants to vote on a set of choices in an audio conference
  - Allows participants in an audio conference to receive the results from the conference administrator via email

#### Video MCU Support

##### ENABLES USERS TO DEFINE DIFFERENT CONFERENCE TYPES

- Software Continuous Presence (CP)
  - Polycom Visual Concert
- Enables the user to hold a CP video conference with 4 participants controlling the properties of the conference
  - Enables presenters to communicate with participants without the conference participants visually or verbally interacting
  - Enables conference participants to view his/her own video image
  - Enables users in a conference to select the best audio depending on available bandwidth.



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- Same Layout
- Video Algorithm Selection G.722
- Duo Video

- Allows users to 'auto' select for an available MCU for his/her conference
- Participants in two simultaneous ISDN conferences can watch the presenter and view a live presentation on an adjoining screen. Duo Video is available with both Video Switching and Transcoding conferences

### OPERATIONS PERFORMED DURING STANDARD ON-GOING CONFERENCE

- New Participant Definition
- Set End Time
- Hide/Show Layout Pane

- Enables conference moderators to change the name of a dial-in participant to display his/her real name instead of a random system number
- Enables more flexibility for ad-hoc conferences by allowing conference moderators and users to modify the ending time and date for an on-going conference
- Information Icon
- Mute Audio/Video
- Allows conference moderators to select/deselect a layout pane from users

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### Enhanced Scheduling Features

- MGC Personal Scheduler
- Request A Meeting
- Please Wait Message
- Calendar Email Notification

- Enables user to schedule voice and video conferences using native Outlook appointment tools
- Add in Polycom WebOffice url for web collaboration reservation link
- Specify the number of users for your meeting
- Modify conference details and send updates to meeting guests
- Enables users to send a request to the conference administrator requesting to schedule a conference. Allows conference administrators to approve a conference depending on available resources
- Allows users to have on-screen notification that Polycom WebCommander is processing the reservation request
- Enhances users conferencing experience by enabling them to drag and drop an email attachment into their calendars for Outlook and Lotus Notes meetings

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### Enhanced Administrator Functions

- Dial In, Dial Out, and Direct Connection Lines
- Limiting Maximum Number of Conference Participants
- Request a conference

- Allows a conference administrator to define permissions for conference connection types by user
- Enables a conference administrator to control resources by limiting the number of participants a user may add to a conference
- Allows a conference administrator to control resources by enabling users to request a meeting but not allowing them to schedule a conference

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### Improved Application Support

- Java Applets removed
- Password Changes by the Administrator/Secure Password
- Button selection
- Default Language Selection
- HTML editing
- Top Banner Selection

- Users with web browsers do not need to change their security settings for Polycom WebCommander
- Allows administrators to change password from the Polycom WebCommander site
- Allows the conference administrators to customize the buttons on the Polycom WebCommander site
- Allows a conference administrator to customize the different language settings on the main window
- Allows the conference administrator to customize the Polycom WebCommander site using HTML
- Allows them to select a .jpg, .gif, file for the top banner image (Perhaps company logo)

Please consult your Polycom representative for specific feature availability

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