

Polycom® ReadiManager™ LX100

Frequently Asked Questions



What are the major features of Polycom ReadiManager LX100?

Polycom ReadiManager LX100 simplifies video/voice conference scheduling and device management—across most major conferencing vendors' systems. The result is increased user efficiency, more streamlined usage of system assets, and reduced support costs.

How do users schedule voice/video conferences through Polycom ReadiManager LX100?

Users can quickly and effortlessly schedule conferences through a browser, Microsoft® Outlook® or IBM® Lotus Notes®. There are no new applications to learn and users' calendars are automatically updated. In addition, automated corporate directories make holding unscheduled conferences easier than ever.

Is there a need to purchase, configure and maintain a separate server for Polycom ReadiManager LX100?

No. Polycom ReadiManager LX100 is a self-contained appliance that requires no other hardware or server, simplifying management and eliminating the drawbacks of standalone servers.

Is Polycom ReadiManager LX 100 easy to install? What steps are required?

Installation for ReadiManager LX 100 is incredibly easy. All you need to do is: 1) connect it to the network, 2) configure the IP address or use DHCP, 3) adjust default settings, if desired and 4) add any needed enterprise equipment and resource data. No software installation is required.

Can other software be installed on Polycom ReadiManager LX100?

No other software can be installed.

How many devices can Polycom ReadiManager LX100 manage?

Customers can choose either a 25-device, 50-device or a 100-device Polycom ReadiManager LX100. The 25-device version can manage up to 25 group devices/MCUs or up to 250 desktop devices. The 50-device version can manage up to 50 group devices/MCUs or up to 500 desktop devices. The 100-device version can manage up to 100 group devices/MCUs or up to 1000 desktop devices.

What is the difference between the scheduler in Polycom ReadiManager LX100 and Polycom Network Aware Scheduler™?

Polycom ReadiManager LX100 provides all the same scheduling functions as Network Aware Scheduler, with the exception of more advanced functions like: Cascaded MCUs, Gatekeeper authorization (video IP bandwidth reservation), distributed scheduling, redundancy, trouble ticketing, and catering.

What database is used for Polycom ReadiManager LX100? Can the database be backed up?

Customers can choose either the built-in MSDE database provided with Polycom ReadiManager LX100 or connect to a separate SQL server on their network. The MSDE database can be backed up by connecting to the drive through the network and running a standard backup routine. The SQL database, if used, can be backed up using standard backup procedures for SQL servers.

How does Polycom ReadiManager LX100 help to reduce support costs?

Polycom ReadiManager LX100 is incredibly easy to use—both for end-users and administrators. Conference scheduling is intuitive and hassle-free, so users require little training. Administrators benefit from automated processes (including a zero-administration directory service) and can add devices as needed with ease.

Is monitoring available to lessen service interruptions?

Yes. Proactive 24x7 monitoring allows potential issues to be isolated and resolved before they impact service and administrators are automatically alerted to potential problems via page or SMS.





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