

# Polycom® Vortex® Ethernet Interface

## Frequently Asked Questions



### What is the Vortex Ethernet Interface?

The Vortex Ethernet Interface is a network accessory for the Vortex product line that allows remote configuration and control of the Vortex products through Polycom Conference Composer™ software over an Ethernet connection. This allows the system integrator to configure, monitor, and troubleshoot Vortex installations from any location.

### What are the primary benefits of the Vortex Ethernet Interface?

The immediate benefits include:

- Near-instant access to Vortex products from any location with an Ethernet connection
- Control over all Vortex functions
- Quicker trouble-shooting and system changes
- Improved profitability on your installations

### What comes in the Vortex Ethernet Interface package?

The Vortex Ethernet Interface comes with a three-foot long RS232 cable that connects between the Vortex product and the Vortex Ethernet Interface. It also includes an external power supply and an instruction manual.

### What is the cost and part number?

The North American list price of the Vortex Ethernet Interface is \$375 and the part number is 2200-80125-001.

### How do I connect the Vortex Ethernet Interface to the Vortex?

The Vortex Ethernet Interface connects via the supplied RS232 cable to the 9-pin RS232 connection on any Vortex device. The network connection plugs into the other side of the device.

### How do I use the Vortex Ethernet Interface with Conference Composer?

The Vortex Ethernet Interface manual describes how to configure its static IP address. You then configure Conference Composer under the File/Preferences menu to enable the TCP/IP port and enter the IP address and port number that you configured for the Vortex Ethernet Interface.

### Can I control all functions of the Vortex?

Yes. Through Conference Composer, you can autoscans over the Vortex Ethernet Interface and control and configure the Vortex as if you were connected directly via RS232 from your computer to the Vortex. You can upload settings, download settings, and monitor the devices in real time. The only limitation is that you cannot upgrade the Vortex embedded firmware remotely.





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